

CASE ANALYSIS

STAGE 2: DIAGNOSE THE CHALLENGES

CHALLENGES AND CONSEQUENCES

No.	Challenges	Consequences
1		
2		
3		
4		
5		
6		
7		

No.	Challenges	Consequences
8		
9		
10		
11		
12		
13		
14		
15		
16		

HOW TO USE THIS TOOL

This tool will help you to complete the second stage of your case analysis:
Diagnose the Challenges.

It uses the data collected during the first stage to **determine the challenges that require careful analysis**. The causal chain in particular helps to identify all the challenges present in the case by highlighting their serious consequences.

In the **Challenges** column, list all the problems to be resolved, one challenge per row.

In the **Consequences** column beside each challenge, insert all the related consequences revealed by the causal chain.

Reference:

Déry, Pezet and Sardais, 2015. *Le management. Guide de l'étudiant*. Québec: JFD Éditions.